



Booking Terms and Policies

Booking: there is a minimum stay of two nights, or three nights on Statutory Holidays.

Prices: are based on double occupancy, per night. If you would like to bring additional guests, please check with us. Additional charges will apply. We do not allow registered bookings to be transferred or subletted.

Reservation: in order to confirm your reservation we require a deposit of 50% of the total cost of your stay. Please pay your deposit by credit/debit card. Your credentials will not be kept beyond your stay and will not be shared with any third party.

Cancellations: must be received at least 7 days in advance of the reserved date, in order to receive your deposit in full. Cancellations made after this time will result in the loss of your deposit.

Non-Arrivals: should you fail to arrive without letting us know, there will be a charge for the full outstanding balance. There are also no refunds for early departure.

Arrival/Check In: is between 1:00 p.m. and 8:00 p.m. Check-ins later than 8:00 p.m. must be requested in advance of arrival day. It is much appreciated if you will notify us of your estimated time of arrival.

Departure/Check Out: unless agreed prior to time of departure, we kindly request that you check out by 11am to allow us time to prepare it for our next guests.

Non-Smoking: Song Bird Ranch has a no-smoking policy throughout the property. If any guest smokes in any part of the carriage house, the guest agrees to pay for a professional tobacco and smoke odour removal service.

Pet Policy: if travelling with a dog please check with us prior to your booking. A pet stay approval and agreement must be completed and submitted prior to your stay, please see attached.

Non-availability of Accommodation: we would only cancel your stay if your accommodation was unavailable for reasons beyond our control. We would then refund your deposit in full. Our liability would not extend beyond this point.

Liability: we do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves.

I have read and agree to the terms and policies above

Print Name: _____

Signature: _____

Date: _____